



REPUBLIC OF KENYA



**nhc**  
National Housing Corporation

# OUR QUALITY POLICY

---

National Housing Corporation (NHC) is committed to consistently provide and facilitate provision of high quality Expanded Polysterene (EPS) building materials and decent, adequate and affordable housing plus related services to the satisfaction of all our interested parties.

## At NHC we shall:

- Endeavour to maintain and continually improve the effectiveness and efficiency of our Quality Management System in accordance with the requirements of ISO 9001:2015 International Standard.
- Strive to understand and satisfy needs and expectations of our customers and other relevant interested parties.
- Satisfy relevant customer, legal and other requirements.
- Plan and implement actions to address the risks and opportunities that could affect NHC.
- Ensure Integrity, Environmental Sustainability, Cost Effectiveness, Innovation, Teamwork, Equity and adherence to Professional Ethics.
- Promote an informed, highly skilled and motivated work force in which all employees share in this Quality Policy commitment, and provide an enabling and collaborative environment and recognize their contributions.

This Quality Policy and related objectives are communicated and made available to relevant interested parties and is reviewed continually, taking into account changing business environment and quality management practices, for continuing suitability and effectiveness.

**QS. DAVID MATHU NJUGUNA, MBS  
MANAGING DIRECTOR/CEO**

MAY 2024

**Housing The Nation**